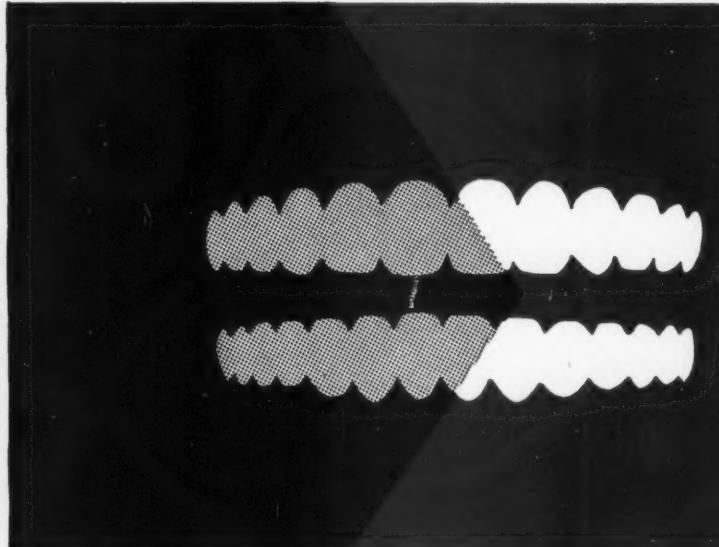


THE  
*Dental  
Assistant*



JOURNAL OF  
THE AMERICAN  
DENTAL ASSISTANTS  
ASSOCIATION

JULY • AUGUST • 1957



## *Modern prophylaxis* means **PROFIE**

*Profie prophylaxis is the up-to-date answer to an age-old problem of dentistry. Profie is the original enzyme-action material for complete, convenient, comfortable prophylaxis.*

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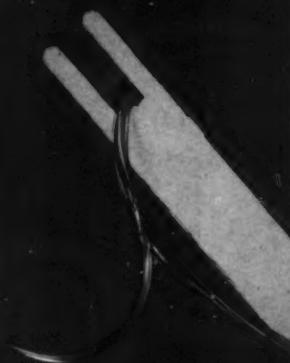


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## on that Hi Fi recording?

Not unless you want Brahms to sound like a barnyard brawl!

Dentures, too, can lose their delicate harmony of fit and finish, if cleaned with abrasive or inefficient household cleansers. With Wernet's Dentu-Creme and Wernet's Denture Brush, however, your patients can be sure to hit the right notes of *safety* and *effectiveness*.

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Together, Dentu-Creme and Denture Brush effectively remove food particles, mucin plaques and stubborn stains, with safety for the denture.

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JERSEY CITY 2, N.J.



**WERNET'S DENTURE BRUSH**

# The Dental Assistant

VOL. 26

JULY • AUGUST • 1957

NO. 4

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MARY L. MARTIN

410 First National Bank Bldg., LaPorte, Indiana

As its official publication, THE DENTAL ASSISTANT carries authoritative notices and articles of the American Dental Assistants Association. Otherwise the Editor and Publisher are not responsible for opinions expressed in editorials, or by authors of articles or papers appearing on the pages of this Journal.  
Advertising copy must conform to the official standards established by the American Dental Assistants Association.

# The President Speaks . . .

Dear Friends:

It is July, — then comes August, — and the "good old summertime" will be past. The time when we are all prone to relax our tempo, — the time when we are free from attending meetings and meeting time schedules, — the time when we are more or less relieved from the pressure of what we call the active season. Therefore the summertime is a good time to begin planning the coming year's program.

State Associations and Local Societies have elected their new slate of officers and these newly elected officers have these months in which to plan for the development, growth, and the promotion of the organization as well as for the development, growth, and the promotion of the members themselves. No organization is any stronger than its weaker member, — and a planned program is the difference between good success and an ignominious failure. Certainly none of us want to experience the latter. Helpful aids, especially prepared for you, are the Manual, for State Associations, or Instructions for Local Officers, and the new Parliamentary Procedure Booklet. Add to this an unlimited supply of enthusiasm and a willingness to work. Then when the summertime is over there will be no regrets but the spirit will be so revived that you and your organization will be able to "redeem the time" before our annual 33rd meeting. By the way, —

A-re you planning to be there? if not, please  
D-are to change your mind. No other  
V-acation can compare with  
A-Convention-vacation at Miami Beach.  
N-ew friends you will make, a new outlook you will take, so  
C-heck the dates, November 4 through 7. I will be  
E-xpecting to see each one of you then.

Since my last "page" to you, I have attended West Virginia's State Convention at White Sulphur Springs and the Ontario Dental Nurses' and Assistants' Association in Toronto. It was a fine experience to have participated in these meetings, but when I am enjoying these pleasures, I find that I always, also, have a hurt in my heart because you are not having the same joy. Some one of you, who reads these lines, will in time know what I am trying to say. Will it be you?

Sincerely,

MARY FRANCIS DUTTON, President

# Editorial

## A WISHING WELL

By DOROTHY H. WILDER, Contributing Editor

Anyone familiar with the production phase of the oil industry will confirm the statement that "it takes more than a wish to make a well", and even though a 'Wishing Well' may serve a useful purpose, the vast majority of desired accomplishments are reached through long, tedious routes of careful planning, honest and sincere effort, the unknown factor of time, and usually some expense is involved.

Dental Assisting, as a rapidly developing and recognized profession, is perhaps one of the newer forms of worth-while effort that deals in a dual-service capacity.

The Dental Assistant must be a resourceful individual, a successful salesman of the Doctor's ability, a true and loyal employee, must stimulate confidence in the patient's mind, and have a complete understanding of human minds and temperament under a certain amount of stress, strain, and tension.

Thus the Dental Assistant of today must make every effort to better serve in the work she is doing — thereby laying the foundation and doing the groundwork for the Dental Assistant of tomorrow in order that she may receive her just recognition for the skilled knowledge, training, and work performed.

If a strong desire for a better education in all things related to becoming a better Dental Assistant is substituted for "wishing", and each individual takes advantage of every local and national opportunity to advance the general recognition and prestige of her position, the foreseeable future of every Dental Assistant, today and tomorrow, and for many tomorrow's to come, will be bright . . . first comes the desire, then the effort, and then the accomplishment.

### CERTIFICATION EXAMINATION

The Southern California State Dental Assistants Association will hold a Certification Examination Saturday, October 5, 1957, at the University of Southern California, School of Dentistry, Science and Technic Building, 635 W. Exposition Blvd., Los Angeles 7, Calif.

IRMA PASBRIG  
Examination Chairman

# From Central Office Wires

We have been receiving many contributions to the J.A.S. Relief Fund. Often there is no letter or information in the envelope with the check. We have only the signature and the corner card on the envelope to tell us who is responsible for the gift. Sometimes this is incomplete. We are reasonably good detectives, but if we should interpret the clues wrong, it is just too bad for somebody. Please, girls, give us a note or letter with your check, with the name of your society or association, and your own name and address so that we can be sure to credit and acknowledge it properly.

## LOYALTY TROPHY

The Dr. Clifton G. Ducote Loyal Assistant Trophy will be presented to the member of the A.D.A.A. present at the annual meeting, who submits the longest record of consecutive employment with one employer (provided that she has not previously received this trophy). A certificate, giving date of original employment, attested by the employer, president and secretary of her local society, stating that she has been a member of the A.D.A.A. for at least two years must be notarized. The certificates must be turned over to the Executive Secretary not later than Monday, November 4th, at 5:00 P.M.

**A BIG THANK YOU** to all State Secretaries who returned the questionnaire forms containing information about Delegates and Alternates, and new Officers, before the deadline date. This year's response is the best we have ever had—and is much appreciated by the Central Office Staff.

**LOCAL SOCIETIES**—please make a final check to be sure that all State and National dues for renewed members have been transmitted. Are you sure that you have contacted all prospects for new memberships? This is your Association and your efforts are responsible for its ADVANCE.

The new Directory of State and Local Officers will be mimeographed and distributed within the next few weeks. Each State President and State Secretary, and each Local Society President, of record in Central Office, will receive a copy. Please take care of it and use it for reference. It will be of interest to your members to see the extent of the organization of which they are a part.

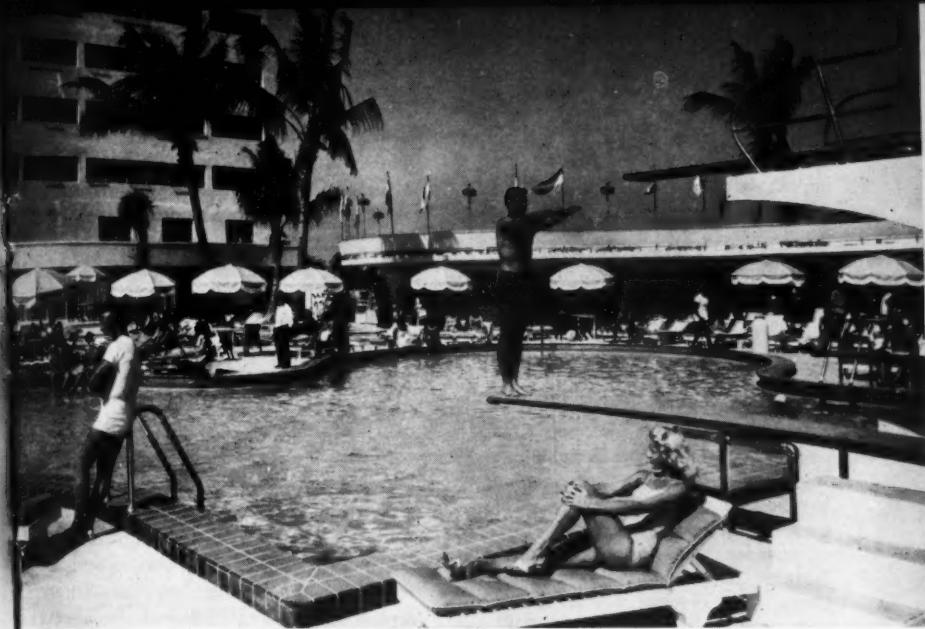
Our Honorary Member and friend from Canada, Marion Edwards, was a visitor to the Convention of the British Nurses Association, held in Birmingham, England in April. In her greetings from "overseas" she included greetings from the A. D. A. A. as well as her Canadian Association. Her report tells us of her many interesting experiences—For Marion, the trip was another dream of long standing that came true.

## NEW SOCIETIES

**PENNSYLVANIA**—Scranton D.A.S. Pres. Ruth E. Richards, 228 Stone Avenue, Clarks Summit. Sec. Marie Habeeb, 617 Center St., Clarks Summit.

**WASHINGTON**—Kitsap County D.A.S. Pres. Julia L. Smith, 1548 A Spruce Ave., Bremerton. Sec. Maxine Shelly, Rte. 2, Box 959, Bremerton.

**EDUCATION** - - - - **EFFICIENCY** - - - - **LOYALTY** - - - - **SERVICE**



THE IVANHOE'S BEAUTIFUL SWIMMING POOL  
Your November Vacation-Land.

## LATE CONVENTION NEWS

### Direct from Miami Beach

Innovations, surprises and excitement galore make up the latest news from Miami Beach of the preparation for our visit there in November.

#### HOUSING

Unless registration is far greater than usual, which Miami members hope it WILL be, all convention attendees (to the ADAA meeting) will be housed "under one roof" — at the beautiful Ivanhoe Hotel, Bal Harbour, Miami Beach. The modified American Plan, which has been accepted for the convention and which we told you about in the previous issue, should be a definite advantage in setting-up your budget for this trip. The price per day per person, for room (double) and two meals, (luncheon and breakfast) will be \$9.50. Single room rates, including the two meals, \$13.50 per day per person.

The only additional charge will be the 3% State Sales Tax, which will appear on your hotel bill. Tipping will be left to the discretion of the individual.

The hotel management is arranging to convert their Empire Room into a dining hall to accommodate the ADAA'ers during the meeting. And this special arrangement for our convenience will call for some consideration on our part, also. Breakfast will be served in the dining room reserved for us from 7 A. M. to 8 A. M. daily. Luncheon will be served from 30 minutes after the morning session until 30 minutes before the afternoon session, daily. Late arrivals will create confusion and problems — a breach of etiquette, which no guest (especially D.A.'s) would want to be guilty of committing. Due to this arrangement being made for our convenience, the other dining facil-

ties in the hotel will likely be over-crowded and it might be difficult to get served there.

### SESSIONS

A school-room set-up for sessions will be arranged—a plan which should be favorably received. Another innovation—1957 style.

### THE SOCIAL CALENDAR

Two outstanding events on the social calendar are the "Hands Across The Nation" Tea on Sunday afternoon, and the "Gone With The Wind" Banquet, honoring President Dutton. A BIG surprise is planned for the tea, and an even BIGGER surprise for the banquet. Both sound wonderful! Chairman of Banquet Arrangements, Betty Hoeffle, advises us that banquet tickets will be priced at \$10.00 each. Advance ticket reservations will be accepted. You may send your check in the amount of \$10.00 per ticket, made payable to the American Dental Assistants Association, to Betty Hoeffle, 58 N. W. 104 Street, Miami, Florida. Your reservation will be held for you to pick up at the registration desk when you register for the convention. All seats will be reserved so there will be no confusion and "hustle or scrambling" on the night of the banquet. Late arrivals will miss a part of the program—and won't they be conspicuous! We have some inside dope on the banquet program, and can tell you for sure—you will not want to miss it! *Elvis Presley fans take special notice!* That's all we can say—but it promises to be "super-duper". ADD \$10.00 to your budget for this evenings fun.

### MONDAY'S SPECIALTY

Monday night (the 4th) will be District Night. This will be the time for the District Trustees and the members of their districts to get together and get acquainted and to discuss whatever business might be at hand. Each trustee and her

district members can arrange to do as they wish in arranging plans for this free night. Neither the hostess society nor the ADAA have arranged anything else for Monday night. This get-together can be enjoyable and beneficial to all district members.

### PROMPTNESS THE PASSWORD—

It appears promptness will be the trend of the meeting. It will be important to be on time for meetings, the banquet, and for breakfast and luncheon. This should be no task for dental assistants who of all people can appreciate the importance of promptness. We know how it disrupts our daily schedule when patients do not keep their appointments on time. Failure on our part to cooperate with the hostess society and the management of the hotel by being prompt in Miami Beach can result in disrupting all the well laid plans for our forthcoming convention. With a little effort on our part the week we spend there can be enjoyable and worthwhile for all concerned. From all indications the 1957 ADAA Meeting promises to be modern, streamlined, successful, progressive, and up-to-date in every respect—thoroughly in keeping with our theme for the year, ADVANCE.

### SUMMARY

In conclusion we quote from the pen of Betty Macy: "The Florida Rebels, and 'specially the Miami Peapickers, have worked like little beavers ever since the go signal was received in preparation for your visit with us in November. BIG plans are in the making which we hope will make your stay here enjoyable. We're all lookin' forward to seeing you—we hope you are lookin' forward to being with us. (No poetry—fresh out.)"

Ed. note: Betty "clued" us with the above information on convention news.

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JULY

# A.D.A.A. CONVENTION COMMITTEES—1957

## CONVENTION ARRANGEMENTS

Nell Prothero, Chairman, 3730 S.W. 62nd Ave., Miami, Florida; Betty Macy, Co-Chm., 310 E. 2nd St., Hialeah, Florida; Bobbie Oxar, Co-Chm., 1220 N.E. 133rd St., Miami, Florida.

## PROGRAM COMMITTEE

Magdalene Kulstad, Chairman, 327 Bedford, La Habra, California; Lee Mad-dox, Co-Chm., 9870 Caribbean Blvd., Miami, Florida.

## ENTERTAINMENT COMMITTEE

Ruth Brush, Chairman, 601 Jasmine Way South, St. Petersburg, Florida; Marjorie Dancy, Co-Chm., P. O. Box 185, Maitland, Florida; Eddie Joyce Geyer, 3276 S.W. 22nd Terrace, Miami, Florida.

## BANQUET COMMITTEE

Bea Hoeffle, Chairman, 58 N.W. 104th St., Miami, Florida; Maria Bothen, Co-Chm., 611 Swan Ave., Miami Springs, Florida; Juanita Carithers, 2045 N.W. 41st St., Miami, Florida.

## INFORMATION COMMITTEE

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## PUBLICITY COMMITTEE

Betty Macy, 310 E. 2nd St., Hialeah, Florida.

## PAGES

Venita Sierra, 2554 N.W. 2nd St., Miami, Florida; Margaret McCarthy, 1642 N.W. 8th Court, Miami, Florida.

## PROPERTIES

Thelma Roussos, 1270 N.E. 161 St., Miami, Florida; Pat Kost, 1000 N.E. 166 St., Miami, Florida.

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## POST CONVENTION CRUISE

### Are you going to the Miami Meeting?

Here is your chance for a very nice inexpensive cruise vacation to Havana and Nassau of Four Days sailing from Miami at 5 P.M. Thursday Nov. 7th and returning Monday Nov. 11th at 8 A.M.

### Air Conditioned S/S YARMOUTH CASTLE

Rates start at \$69.00  
Rooms with facilities are from \$130.00 to \$175.00 per person. Write for folder at once as this will be a "sell-out."

**C. W. Carrick, D.D.S.**  
**CARRICK TRAVEL BUREAU**  
**OBERLIN, OHIO**

# Hotel reservation application

## 98th Annual Session American Dental Association

Nov. 4-7, 1957  
Miami—Miami Beach  
Florida

A.D.A. HOUSING BUREAU

Reservations may be made for accommodations in hotels in three different sections of the Greater Miami Area; Miami, Miami Beach and Bal Harbour. The hotels in each section are listed in order of location reading from north to south, e. g., top to bottom. The approximate time required to travel between the hotels and the Dinner Key Auditorium in Miami is indicated for each section. The scientific session and exhibits will be held in the Dinner Key Auditorium in Miami. The House of Delegates will meet in the Fontainebleau Hotel in Miami Beach.

All reservations for accommodations in any of the hotels listed may be made by completing this application and mailing it to the A.D.A. Housing Bureau, Box 1511, Miami Beach, Florida. Be sure to indicate your arrival and departure time. Reservations will be held until 6 p.m. of the day of arrival unless special arrangements are made with the hotel.

Names of all persons who intend to occupy the accommodations must be listed. List four choices of hotels. Confirmation will be sent to the applicant by the hotel which has accepted the reservation. Please write the A.D.A. Housing Bureau in Miami Beach if you wish to cancel the reservation.

• BOX 1511, MIAMI BEACH, FLORIDA

(Please print or type)

A.D.A.

### Applicant:

Name \_\_\_\_\_

(Street address)

(City)

(Zone)

(State)

Arrival in Miami Beach \_\_\_\_\_

a.m.

p.m. Leaving \_\_\_\_\_

### Accommodations:

Hotel \_\_\_\_\_ Hotel \_\_\_\_\_ Hotel \_\_\_\_\_ Hotel \_\_\_\_\_  
(First choice) (Second choice) (Third choice) (Fourth choice)

Hotel \_\_\_\_\_ Hotel \_\_\_\_\_ Hotel \_\_\_\_\_ Hotel \_\_\_\_\_  
(First choice) (Second choice) (Third choice) (Fourth choice)

Single occupancy, rate to range from \$\_\_\_\_\_ to \$\_\_\_\_\_ per day.  
 Suite of \_\_\_\_\_ rooms, including parlor, rate to range from \$\_\_\_\_\_ to \$\_\_\_\_\_ per day.  
 Double occupancy, double bed, rate to range from \$\_\_\_\_\_ to \$\_\_\_\_\_ per day. } 2 names must  
 Double occupancy, twin beds, rate to range from \$\_\_\_\_\_ to \$\_\_\_\_\_ per day. } be listed below

**Occupants:** (use an extra page for listing additional names if necessary)

Rooms will be occupied by:

(Name)	(Address)	(City)	(State)
(Name)	(Address)	(City)	(State)

# Student Members and You

As we ADVANCE into another year of achievement, ADAA is again awarding \$100.00 to the outstanding student member enrolled in an approved school of dental assisting. The award is given to the student member judged most deserving by the Scholarship Fund Committee. Applicants are judged first on Scholarship (35%); second on Character (35%); third on Basic Need (20%); fourth on Citizenship (10%).

The Juliette A. Southard Scholarship Fund is the source of revenue for the award. Begun in 1930, the fund is completely supported by contributions. It was named for our Founder, whose foresight and vision is clearly shown with each year's ADVANCES — ADVANCES in educational opportunities as the number of approved schools increases, and ADVANCES in the number of trained dental assistants in this important and dignified place in this field of health science. Indeed, this is our Founder's dream coming true.

The ADAA offers the Juliette A. Southard Scholarship Award to student members who have completed their first semester or probationary period. In order that as many students as possible may avail themselves of the opportunity of applying for the award, they *first* must be ADAA student members. All students in approved schools are eligible for membership in our ADAA, and we invite every one of them. We are reminded that Emerson said: "Not failure, but low aim is crime." We cannot be having crime in ADAA, so we want them *all* to join us as student members. Their activity not only provides them opportunities for educational experiences outside the classroom, but, through membership, they also receive our *Journal* at only \$2.00 a year. Our "Dental Assistant" can mean a great deal to them. ADAA student member dues only covers the cost of the *Journal*.

subscription. We are sure that their Local and State level dues are in keeping with the ADAA policy.

Societies in cities where approved schools are located do have a great responsibility in this area of our activity. It is through their appeal that students join us as members. These young women will be our future dental assistants. They are all potential active members of ADAA. There is a lot of "Cream in the Crop" of student members, who will make outstanding contributions to ADAA. Student membership can develop into habit membership. Let us not overlook any opportunity to encourage the students of "Getting to be a Habit with us."

LOIS KRYGER, *Chairman*  
JAS Scholarship Fund Committee

## COMPENSATION

She stood before the pearly gates  
Her face was scarred and old  
She stood before the man of fate  
For admission to the Fold.  
"What have you done" Saint Peter said,  
"To gain admission here?"  
"I've been a Dental Assistant, Sir  
For many and many a year"  
The pearly gates swung open wide;  
Saint Peter touched the bell  
"Come in and choose your harp, my girl  
"You've had your share of Hell."

author unknown

Submitted by: Jean Schuh,  
Cleveland, Ohio

## ATTENTION PLEASE —

Note change in address of the  
Editor, Violet L. Crowley, from  
11410 Memorial Drive, to: 1103  
Grovewood, Houston 8, Texas.

# *Ethics and Conduct*

## of the Dental Assistant\*

By BETTY PUGH, Mobile, Alabama

What is the meaning of ethics? What is the meaning of conduct? Ethics is defined as moral science—the fundamental principles of proper action and human duty. Conduct is defined as one's course of action; behavior.

The moral values of ethical conduct of dental practice cannot be separated from the inherent qualities of the dental assistant's personality. The conscience of a person is a fundamental personality characteristic and assists in stimulating proper adjustments in a particular environment. Conscience gives us the ability to acquire and expect normal standards of ethics and morality. It dictates to normally adjusted individuals the difference between good and evil, right and wrong.

In providing a service to the public as occurs in the dental office, it is inevitable that we come in contact with much information which is to be treated with the strictest confidence. The personal records which the office keeps, recording the dental services, physical history and details of the patient, are the property of the dentist, not of the patient. This does not imply license to use such information for any other purpose than that for which it was intended. There is no justification EVER for repeating outside the office the slightest bit of information we have learned while in that office. It is confidential information. Treat it as such!

Records should not be left where a patient might see, and (with a natural curiosity) read them, whether the records are those of the patient himself or of another patient.

Always place them in such a position as to make it inconvenient for the patient

to see the records even though he should make a deliberate effort to do so.

The dental assistant will learn much about the dentist for whom she works. Every phase of his personal life eventually becomes known to her to some extent, from how well he gets along with his wife to how he spends his income. It is never wise to indicate that you know any of these details. It is not a subject to comment upon. The dentist knows that you will learn many of these details, but he also prefers that you let the information "go in one ear and out the other." The dental assistant who lives with her family sometimes finds it difficult to resist the family's curiosity about patients, office details, and the dentist for whom she works. Make it a habit to divulge no information. Again there is no justification EVER for reporting outside the office the slightest bit of information you have learned while in that office. It is confidential information. Treat it as such!

The dentist and his assistant are necessarily in a closely interdependent relationship for a considerable part of each day. This in itself tends to produce frictions, the severity of which are governed by the adjustment of the personalities involved. It would be unusual to have every day, week after week, month after month, go by without occasional irritation. However, if all office relationships are maintained on a plane of harmony and teamwork to perform office routines with as little clash of personal elements as is possible, the dentist and assistant team has the best opportunity for continuous happy association.

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Should it become evident that the personalities of the dentist and his assistant are not compatible, it is far better to terminate the association than to continue to work under conditions which are not pleasant. Any such friction in the office is soon evident to patients.

Another thing of importance is the proper way to address the office staff and the doctor's wife. The doctor's wife is always addressed as, "Mrs. Smith," unless there is extremely strong reasons for the relationship to reach the first name basis.

However familiar the office staff may be with each other by themselves, the dentist is always addressed as Dr. Smith when in the presence of patients.

The use of a more familiar manner is too easily carried over into the presence of patients, and in a professional office this is most unbecoming. The patient's first impression of the dental office is received when he sees the reception room. The next important contact he makes is

with the dental assistant; therefore her appearance and conduct should be that which is expected in a professional office — dignified, well-groomed, efficient, and tactful.

Remember that in the dental office you are in a "service" profession. A service profession assumes certain obligations to the public which it serves. It must honor confidence and personal information above any consideration; it must perform all its services to the best interests of the patient; it must always be so conducted as to reflect with credit its membership in that profession; it must be conducted in such a manner as to be morally, mentally, and physically clean.

Right now is your big moment, take inventory of yourself; adopt that philosophy which has brought happiness to thousands of others. The essence of ethics is HONESTY — with the utmost regard for your fellowman.

\* Presented at the 1957 Meeting of the Alabama Dental Assistants Association.

## *You Are Invited*

To all dental assistants who were not with us for the 1954 ADAA Meeting in Miami Beach — A SPECIAL INVITATION is extended. We are certain you will never regret attending the meeting. The educational program plus the gaiety we have planned for you will regenerate your enthusiasm for another year.

To all dental assistants who attended the 1954 meeting — we hope you got enough sand in your shoes to make sure you will be returning this year.

As all efficient dental assistants know, promptness is one of our necessary qualities — SO, get your reservation in early. Use the reservations blank that appeared in the previous issue of *THE DENTAL ASSISTANT* to make your reservation NOW at headquarters hotel, The Ivanhoe, Bal Harbour, Miami Beach, Florida.

The dates, remember, are: November 3-7, 1957.

**NELL PROTHERO, Chairman**  
General Arrangements Committee.

Tid-Bits from Ruth Brush, Chairman of the Entertainment Committee: Be sure to make your arrival arrangements to be in Miami Beach in time for the "Hands Across The Nation Tea," which is to be at 4 P. M., Sunday November 3.

This is the time when everyone gets "that friendly feeling". The time to meet and greet your old friends, and make new ones. A special added attraction is being arranged for this social affair (can't tell you all about it, come on down and see).

FSDAA'ers are looking forward to counting you among those present for this friendship hour.

# The Mechanics of Producing a Cast Gold Inlay

By MARILYN MOORE

Berkeley, California

The following on the mechanics of producing a cast gold inlay is the technique employed in our office. There are numerous methods but this particular method is preferred by my doctor.

After the initial step of preparing the cavity an impression is taken. For the major portion of our impressions we use the hydrocolloid technic. Occasionally doctor will use compound and a copper band for full crown preparations.

Now you are ready to pour the stone die. The procedure for pouring the die is the same regardless of which method you employ to take the impression. First the impression is blown free of all moisture. Then the die stone, properly mixed, is poured into the impression of the prepared tooth. When the impression of the cavity preparation is filled to the gingiva, a small mound of stone is built up above it to form an extension of the die. Then place the impression and the poured die in a humidor until the die stone has set. Then the die is removed from the impression, the die is trimmed and cleaned and at this time you may pour another die from the impression if it is desired.

Producing an exact duplicate of the cavity in wax is essential and you must remember a gold casting cannot be any better than the wax pattern from which it is made. The die should be lubricated with a thin coat of water soluble lubricate. Next the inlay wax is melted into the preparation. In our office doctor takes a wax pattern and this eliminates the necessity to pour additional models to establish contact points. The wax pattern is placed in the preparation, then with a hot spatula be sure the wax is adapted to the walls of the die. It is essential that all grooves and angles in the preparation be reproduced in the wax.

The pattern is built up to approximate shape, removed from the die and its inner surface checked for accuracy. If satisfactory it is replaced, the contact points are built up slightly and the carving completed using as a guide the general shape already developed in the wax pattern that was taken in the mouth. Check all margins carefully and polish the wax with a silk cloth, rubbing surface gently toward the margins. It is indeed a time saver and less costly to spend additional time and effort in perfecting the wax pattern than to make adjustments on the gold later on.

Correct sprueing of the wax pattern is much more important to the success of the inlay than is generally realized. Be sure the pattern is securely attached to the sprue so that it will not break away and be lost during investing. The sprue should always be attached to the thickest part of the pattern and if you use a thin sprue be sure and add a reservoir of wax so that the "shrink-spot" porosity is concentrated outside the inlay.

The routine of investing the pattern will differ slightly in individual offices but basically it consists of lining the casting ring with asbestos, cleaning the pattern with a mixture of tincture of green soap and hydrogen peroxide; then rinsed in room temperature water, and thoroughly dried. Next apply a wetting agent to lend a smooth cast to the inlay.

Mixing the investment is also a routine affair and the manufacturers instructions should be carried out to the letter. After the mix is prepared and with the aid of a camel's hair paint brush — paint the pattern carefully with the investment mix. A good method is to vibrate the mix from the bristles of the brush and allow the mix to work its way into

all crevices of the pattern eliminating any air that might be trapped. The painting completed, the ring is then seated on the crucible former and filled with the balance of the mixture to overflowing. Pour the investment so that it runs down the side of the ring, be careful not to trap any air. Allow the investment to set until hard — usually thirty minutes. Then trim the surplus investment from the ring so it will fit properly in the casting machine. Remove the crucible former by a slight tap and then heat the sprue over a flame to loosen, and remove with tweezers being careful to pull straight so as not to break the surrounding investment.

Burning out the mold is accomplished by placing the ring in the furnace until a temperature of 1350 degrees or a dull red is reached and maintained for the required period of time. After the wax has been completely eliminated from the

mold you are ready to cast. This operation is handled by my doctor so I will not elaborate any more than to say there are several methods of casting, each method differs depending on the doctor's preference and type of equipment available.

After removing from the casting ring, brush away adhering investment and boil the casting in acid pickle to remove surface oxidation. Remove from the pickle and dip in a solution of sodium bicarbonate and water to neutralize the acid.

Polishing the inlay is the final step. With the use of a separating disc the sprue is cut off. Then with the aid of a heatless stone, sandpaper disc, rubber wheel, tripoli on felt cones and wheels and finally rouge on a soft chamois buff, a highly polished inlay is completed.

If the preceding steps are carefully observed you will have the desired precision fit to your inlay.

## ALMOST HUMAN

By C. L. STROUP, D.D.S.  
Fairfield, Illinois

There are probably no more important yet less understood technics in a dental office than those dealing with human relations. Since we are all human we accept proficiency in ourselves and expect understanding in others in regard to behavior and conduct. Yet all of our problems, personal, social, and professional are rooted in misunderstanding arising from human contact.

Since early childhood each of us has been a student of human relations. Parents, society, and political humanity, have, and are teaching us to adapt ourselves to other people. Laws, customs, mores, and habit have defined the playing field and laid down the ground rules for acceptable participation. It is for each one of us to pick our position on the team. Some of us will be quarterbacks, others will be blocking guards. All of us

will be in the game. There are no bench warmers.

Each one of us wants certain things for himself but each one should be willing to compromise with others in order to attain them. People, being people, all want much the same things whether their station is Doctor, Lawyer, Merchant, Chief, Richman, Poorman, Beggarman, or Thief. If we know what is it we want for ourselves we will also know what it is that others want. It is for each of us to compromise with the fact that none of our desires can be fulfilled to the maximum before we can concede to others for increasing their minimums.

The first thing which each of us is seeking is to be recognized as an individual. Dentists, dental assistants, and patients individually are striving for this respect and prestige. Their dreams, de-

sires, decisions, and actions are all motivated by this urge. We are all inherently selfish in this regard. The hardest lesson for any one of us to learn, however, is that this recognition must always come from other people, and these other people have the same desire. The best way to insure fulfillment of this driving urge is to recognize others sincerely and continually. Conversely, withholding respect and tribute is the best promise of having it withheld from you. No station or position occupied by a person is without some area which deserves recognition and every person will go to any extreme to display it.

The display of our talents leads us to our second need as an individual, the desire to be understood. Proficiency in communication between individuals is very rare and it is in this area that most of our difficulties arise. Very few people are adept at assembling facts relating to their own interests, organizing them into a plan, and presenting them in a coherent manner to another person in such a fashion that desirable action follows. It is possible to communicate in so many ways and with such variety that misunderstandings are frequent. A glance, a muscle twitch, a movement of the body, or even a distractive thought can convey impressions to another person of even greater impact than verbalization. These reflex or habitual influences may completely destroy the idea or information we are attempting to convey.

Every individual wants to receive credit for each constructive act completed. This is different from his recognition as an individual but contributes to his self-confidence and helps him achieve worthwhileness. Someone has said that it is only thirteen inches between a pat on the back and a kick in the pants. This configuration is true in the performance of any chore. The absence of the pat on the back is often interpreted as a kick in the pants. Be generous with praise. Withhold it if you like to eat off of the mantle.

Each person has a burning desire to

develop excellence in some area of endeavor. There is nothing which bolsters and supports our reason for existence as individuals more than the possession of skills or talents which are above those around us. Some people will spend their entire careers trying to achieve this one thing. This is the reason for our competitive natures and contributes more than anything else to our success as a nation. The exercise of the privilege of freedom by an individual to excel in any calling is the display of our greatest heritage.

The insurance which every person seeks in achieving the above goals and the gateway through which they must come is the guarantee of fair play by other persons similarly engaged in pursuit. The desire to compromise and even sacrifice some individual gain for the sake of the other person is a prime requisite in human relationships. No communication or co-operation between individuals can exist without this warranty. Faith in yourself and trust in others is absolutely necessary for success in human endeavor.

How does all of this apply to dentistry? The practice of dentistry is an individual service and deals with individuals. The dentist, the patient, and dental assistants are each individuals seeking fulfillment of these aims within themselves. The success of the intercourses between them will be governed by the understanding of each of them of these common emotional drives. Let us examine each person in this relationship individually. Remember that relationships between two individuals is the simplest form of human intercourse and presents the least number of conflict possibilities. As each new person is added to the relationship the complexities increase geometrically. Control of the relationships becomes more complex and problems become harder to isolate.

The dentist requires for himself recognition not only as an individual but for perpetuation of his practice. He is therefore more sensitive to this need than are some other individuals. This key to his

behavior could be of value to anyone wishing to gain his favor. The frustration of non-recognition of the dentist may also be expected to react more violently than from another person. This seeking of identification as a person may prompt the dentist to engage himself too strenuously in professional pursuit and cause him to neglect social conformation or personal indulgence. The rejection by patients of his professional recommendations may be interpreted as personal rejection by the dentist because of the closeness of the roles his profession and his individuality play in his personality.

A dentist has equipped himself with specialized information which he is dedicated to communicate to other persons for their protection and comfort. Yet he is usually not well versed in the technics of organization and presentation of this material for intelligent application. This specialized knowledge is orderly and conclusive in the mind of the dentist but is of such nature that it is not immediately appreciated by others without strong motivation. Many conflicts between dentists and their patients and between dentists and auxiliaries could be reduced in intensity if the dentist were more capable of preparing his listener through motivation to accept his judgment. Self-motivation by others through agreeableness and willingness could profitably help them to influence or motivate the dentist.

Just as everyone else the dentist strives for excellence in some field. His training and background prepare him to pursue this perfection in his professional endeavor. If ample credit is not reflected to him for his effort he will try to find it in another area. He may seek this credit in community effort, or family responsibilities. He may search for it in an unrelated field from his profession but he will certainly seek gratification for effort expended. Sincere appreciation expressed by another person will not only increase his effort but reflect credit to the person extending it.

Dentists are well aware of the difficult-

ties incumbent to proper evaluation of their efforts by another human being. They are also conscious of the responsibility they assume because of it. For this reason they are more cognizant of the rules of fair-play than persons whose actions are more easily judged. Society and the profession have charged him with this protectorate privilege. Dentists expect individually that their occupancy of this privileged position automatically reflects integrity. Too often they also assume that everyone exhibits this same degree of dedication. Because of this they are doubly gullible and are easily offended by someone else usurping an advantage over them.

How do these human wants apply to patients? They apply just as they do to anyone else. The patient wants recognition as an individual. He needs to be understood. He has a desire for proficiency in some field of endeavor. He strives for credible recognition of his efforts and he must be guaranteed that he will be treated fairly.

Surely there must be something in connection with his dental experience which can be used by dentists and assistants which relates to these basic desires. Possibly his cooperation and his appreciation of us could be better achieved by us through adaptation of ourselves to his personality. We can certainly identify him as an individual. We ought to be able to praise and compliment his efforts to cooperate with us. We can definitely insure him of fair treatment from us for his benefit. When we have made an effort to understand his communication to us, he will probably return the attentions to understand the information we wish him to have.

How do the desires apply to Assistants? Are they any different than for dentists, or patients. They are equally intensive. The employment of a dental assistant demands the same expression from her as from any other human being. She needs individual assurance, she needs credit for her efforts and she insists on

fair treatment. Knowledge of the basic motivation of people places extra responsibility on the person possessing the knowledge. He must make extra effort to insure harmony between himself and the person not so informed. The alert assistant who is aware of these motivations of all people is twice blessed. Because in addition to the knowledge she possesses of human intercourse, she has the instinct and intuition of a woman for sound application.

Any problem in human intercourse can be reduced to an infraction of one or more of the rules outlined for behavior. Any solution to such a problem must be initiated by the person discovering the infraction and is always started

by humiliation of his own personality. Any plan for individual accomplishment must heed these rules before success can be realized. Best of all these methods can be used without consultation with anyone to whatever ends are desirable. They can be used to personal advantage in any circumstance. Study your aims and ambitions in relation to them. Re-evaluate your experience in light of them. Decide where you have failed and take steps to correct these failures and prevent future distraction. What do people want? As people what do you want? Start giving it away if you would like to have it back. If you can't use it yourself, don't try to burden anyone else because he is sure to return it.

## The Importance of Space Maintenance For Children

By BETTY MOORE

You may have a parent to ask, "What good will a spacer do Sue, or Johnny) after all, they are only baby teeth and another one will come in"

It's left up to you, Miss or Mrs. Dental Assistant, to help educate the parent of the future Presidents and Leaders of our next generation.

There is a wide-spread belief among mothers that since the teeth involved are "baby teeth", it is not important whether or not they remain in the mouth—hence, the old line "Leave them alone until they hurt".

Parents do not realize that temporary teeth are very important because of the fact they maintain space for the permanent teeth which are forming below them in the jaw.

Fifty per cent of all corrective needs of children can be attributed to the early loss of teeth.

Arch contraction may be expected also,

and greatest width increase in the deciduous dental arches appear between the ages of six and eight and one-half and is in the upper canine regions, mostly.

Deciduous teeth are supposed to be retained until children are from nine to twelve years of age; they are not only important for the purpose of mastication, but, also, for the guidance of the first and second bi-cuspid.

Cohen reports—"Of eighteen children losing first deciduous molars at various ages from three to eight years, only one of the spaces closed to cause the permanent tooth to erupt in an abnormal position." However, the loss of the second deciduous molar is more serious. Here, we found sixty per cent, where the tooth was prematurely lost, showed no regard to arch development. The six year molars tend to drift into the space which the second deciduous molar occupied.

The loss of one or two deciduous teeth can do almost as much harm as the re-

moval of from four to six or even eight teeth.

Space maintainers for single extractions are quickly and in-expensively made. They may also be made in various designs.

The Band and Loop spacer is low in cost and quite fool-proof in construction. Its construction may be so varied that it will meet most any need.

The technique of construction is in the following simple steps:

A. Bands—available in different sizes, according to which tooth it is to be seated on.

B. After the band is selected, it is placed in the mouth and a sectional impression in compound is made.

C. After the compound is set in the mouth, remove and pour in stone or investment.

D. With a pair of pliers, make a circular loop of stainless steel wire, with a diameter equal to the area to be spaced—cut and solder the free ends onto the band.

E. Smooth and polish.

F. The finished spacer is then cemented into place.

Incidentally, only two appointments are needed for the entire operation.

Of course, after some time, you may have a mother complain, "Johnny's spacer is hurting him." Either the permanent tooth is pushing it up or the wire may have slipped, causing the gingiva to become sore or irritated. This may be relieved by a slight adjustment.

There is one important point to stress, both to the parent and to the patient; that is, proper brushing and home-care is vital. As you can see, food would easily adhere to the spacer and the surrounding teeth, causing an unhealthy condition leading to cavities, unless proper care is executed.

So, when your future President or Leader loses a baby tooth and your Doctor recommends a spacer and the parent then asks you—I do hope you can answer that question—"What good will a spacer do Sue (or Johnny)?".

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## *"Advancement"*

When an individual is born into this world, God has given him all of the facilities by which he can conquer the world. Along with the instinct to take food, he has been given a desire to advance, not only physically, but also mentally. At first, the child is unable to stand alone, but as time passes, he takes his first step. Shortly after this he is running. As the child grows, his parents are plagued by seemingly endless questions, all of which indicates that he is advancing.

Far too often our young people will leave their homes to take jobs in distant cities because they think the opportunities for advancement will be greater for them. It usually happens that they find the glamour and advancement which seemed so great and certain were non-existent. A famed scientist once told the story of a becalmed ship in the mouth of the Amazon River, out of sight of land. When the drinking water was gone they sighted a passing vessel. Quickly the Captain had the signal flags put up "Send us water". The passing ship answered with the signal "let down your bucket". Again the captain sent the message "Water or we die". But the same reply came "Let down your bucket where you are". The ship's Captain finally had one of the crewmen to lower a bucket and upon tasting it, found it be fresh water. Maybe we should "let down our buckets" and see just what advancements lie for us in our own Dental offices, or our Local, State and National Associations.

In order to be able to take advantage of the opportunities for advancement as they present themselves, we should prepare ourselves physically and mentally to take advantage of them. The stature of a man is determined not by the advancement alone, but by the methods of his advancement. It is easy to advance in a personal way by stepping on the heads

of those ahead of us and also by stepping on the fingers of those who are one rung lower on the ladder of advancement. But, remember that had it not been for someone else ahead of us who took the time to help us, we would still be on the bottom. Be ready to give a helping hand when someone calls upon you.

Just what constitutes advancement? Is it the possession of so many thousands of dollars in the bank or the vast holdings an individual might have? No, these are only achievements.

How can we advance? Let us look for a moment at the lives of one of the most famous men of our country. Thomas Edison was called dumb by his teachers in school, yet he made and patented more inventions which were helpful to mankind than any other living man. Was his advancement due to superior intelligence or to just plain luck? Neither, his success was due to hard work and a strong overpowering desire to accomplish. Edison once said "Genius is 10% inspiration and 90% perspiration".

One of the first essentials for an individual in advancing in any field is a careful study of his personal assets and liabilities, not in the sense of finances, but personality and spirituality. He must apply his powers of reasoning, observation and develop a strong sense of self confidence without the slightest taint of egotism. For who can have confidence or trust an individual who does not trust himself? Would we want to trust our Association in the hands of someone who did not have Confidence, or trust himself?

Without advancement the world would never move and man would perish from the earth. "Having put our hand to the plow", let us not look back, but let us press onward to new horizons in our common field of endeavor.

MARJORIE CHENNAULT

THE DENTAL ASSISTANT

## *The Darkroom Worrybird\**

In all of our lives there are many "firsts"; our first day in school, our first sweetheart, our first date, and on through the years.

The past several years have brought many firsts to me — my first day in the office, my first certification class in X-ray, my first time to help develop a film, and my first time alone in the darkroom. Every week and sometimes it seemed every day brought a new first. One first was my meeting with the darkroom "worrybird" — that little bird who is always looking over my shoulder and telling on me when I make mistakes. We have had many battles, this little bird and I, and I would like to tell you about them.

In the darkroom the film passes through seven separate processes; removing the films from their packets, clipping them on the hangers, developing, rinsing, fixing, washing, and drying them. The poor nervous beginner must take care to carry out each of these steps exactly as directed or the film may be ruined.

After I had developed a number of films with help, that long awaited day came when I was left alone for the first time to develop some films all by myself. My feeling was one of relief. There would be no more peeking over my shoulder and watching with eagle eyes. I was out to prove that I had learned my lessons well. Carefully I checked to see if I had everything I needed; everything was there, hangers, markers, the timer, the safelight was in order, the solutions were the right temperature for the films, and I was ready to go. I switched off the overhead lights. "Gee, but it's dark in here", I felt around until I found the safe light, "better turn that on first next time." Carefully I removed each film from its packet, holding it by the edges so as not to finger print it. Finally I got them all out and clipped them on to the hangers, developed them for the correct time, rinsed them, left them in the fixing solu-

tion for ten minutes, then washed them in running water for thirty minutes, and hung them up to dry.

My very first very own films — I could hardly wait to put them on the view box, but when I did I first met the darkroom worrybird. "Christine", he said, "some of those films are gray, you took too long to get the films in the developing solution and some of them were exposed to the safelight too long. You will have to cut down on the time, if you can't get them on the racks faster, try putting fewer films on a rack and getting it right into the solution. I tried hard and corrected that error with a little speed.

Then came a day when we were real busy, and I cheated ever so little on the developing time in order to get my films out early, and that worrybird spoke up again "Christine, you must leave your films in the solution for the correct length of time, you can't cheat and make good x-rays, see you have a thin pale image."

I have learned to watch out for chemical fog in order to know when to change the solutions. "Christine, let's face it. It's time to make up new solutions." So I did and as I finished filling the tank, along came a patient. Just look what happened. "Christine, always stir and stir again. Even liquid solutions do not mix evenly and quickly."

Even now all was not fool proof. One day I let water run over into the developing solution. I thought I would get by with it, but the darkroom worrybird was right there. "Christine, solutions must be made accurately, and dilutions could be fatal to your films."

Since my first attempt to develop films by myself had been so tragic because I had been too slow, I was determined that I would not make that mistake again. When I put one of my first efforts on the viewbox, that little bird went wild. "Christine, what did you do to that film?

What do you think you are handling, a bulldozer?" "Well", I defended myself, "I dropped it on the floor, and I was doing well to get it back at all." Then he said, "If you must drop films, get yourself a safe flash light".

Sadder but wiser I returned to the darkroom, but still that bird was peeking over my shoulder. My greatest fault was getting in too big a hurry, although I tried not to. There came the day when I had a special date and was rushing and the birdie howled over that film. "Christine, you took that film out of the wash too soon, you should keep that film under running water at least thirty minutes." Sure enough, some time later when I took that film out of the file, the envelope had brown brittle spots on it, I thought I would make a new envelope and nobody would know, but the worrybird was there, "See, I told you, you took it out too soon, not only is that film ruined, it will affect the films next to it if it is left in the file."

Another day we developed more films than usual. I had checked the solutions several times I thought, but along about 3 o'clock up came that worrybird, "Christine, see the top film on this hanger, half of it is blank, you must not let your solutions get too low in the tank". I thought I surely would not forget any of these mistakes and make them again, and

surely there was nothing more that I could do wrong. Silly girl!

One day my mind went wool gathering and I left the films in the developer too long and they were nearly black. Oh dear! Another day I put a big chunk of ice in the rinse water and was in too big a hurry to wait for the solutions to get to the same temperature, and got the funniest films yet, all puckered and net like in appearance. I did not think it was funny though, and neither did the worrybird.

As I became more familiar with the darkroom procedures the little bird left me alone for days at a time. I turned out some good films because I carefully checked each step.

At first I felt that the tattle-tale little bird was my enemy, but on closer acquaintance I have come to regard this darkroom worrybird as my best friend. Just the thought of him, keeps me from becoming careless and keeps me on my toes so that I can present films to my doctor that will give him the information he is looking for, and films that I can be proud of.

Christine Grubbs  
Nashville, Tennessee

\*Christine, a member of the Nashville Dental Assistants Society, wrote this paper and gave it at the Tennessee meeting in May 1956 in Memphis.

## When and Where

AMERICAN DENTAL ASSISTANTS ASSOCIATION: Thirty-Third Annual Session, Nov. 4-7, 1957; Headquarters: Hotel Ivanhoe, Miami Beach, Florida. President: Mary Francis Dutton, 881 Laurel Ave., Macon, Ga.; General Secretary, Joy Phillips, 3041 W. Pierson, Phoenix, Arizona; Executive Secretary, Mary L. Martin, 410 First National Bank Bldg., La Porte, Indiana.

COLORADO DENTAL ASSISTANTS ASSOCIATION: October 6-9, 1957; Headquarters: Broadmoor Hotel, Colorado Springs, Colorado. President: Betty Jane Armagost, 1105 7th Street, Greeley, Colorado. Sec-Treas.:

Daisy Madrigal, 2210 18th Street, Boulder, Colorado.

GEORGIA DENTAL ASSISTANTS ASSOCIATION: September 29-October 1, 1957. Headquarters, Dinkler Plaza Hotel, Atlanta, Ga.; President, Mary Price, 115 E. Gwinnett St., Savannah, Ga.; Secretary, Claire Williamson, 310 Medical Arts Bldg., Atlanta, Ga.

WEST VIRGINIA DENTAL ASSISTANTS ASSOCIATION: July 21-24, 1957. Headquarters, Hotel Greenbriar, White Sulphur Springs, W. Va.; President, Peggy LeLance, Box 9146, Huntington, W. Va.; Secretary, Dorothy Oldham, 704 Security Bldg., Charleston, W. Va.

THE DENTAL ASSISTANT

# Don't Forget These Don'ts

By FRANK M. MATHEWS, D.D.S.

Montgomery 4, Alabama

Don't ask patients how they feel or what their trouble is in the reception room.

Don't fail to hand lady patients a tissue to remove lipstick as soon as they are seated in the dental chair so they will be ready for the doctor.

Don't set dentures or removable bridges in the bracket in view of the patients, but leave them in a tissue.

Don't leave record charts where patients can see them.

Don't give number of cavities unless absolutely necessary. Say surfaces destroyed.

Don't criticize the other doctor's fee or work.

Don't let the patient see the appointment book, but have the appointment for next visit written down while patient is still in the chair.

Don't disregard constructive criticism.

Don't let patients wander out of operating room looking for door out to reception room.

Don't tell dirty stories in your office.

Don't keep others waiting on the phone when you place the call.

Don't interfere with your secretary's phone conversation, for you never know what it is all about or who is on the other end of the line.

Don't fuss at employees in front of patients.

Don't interfere with your employees' home life.

Don't tell your female employees what style uniforms to wear, except long sleeves and they must wear clean white shoes with clean shoe-strings.

Don't bring your home troubles to the office.

Don't carry office troubles home.

Don't mail a hot letter the day you write it.

Don't say gray or dark shade when shading teeth.

Don't fail to have an understanding with patients before starting extensive work.

Don't call your assistant by her given name.

Don't discuss case history while patient is in pain.

Don't fail to get written instructions from orthodontist before extracting teeth.

Editor's Note: Dr. Mathews directs his "don'ts" to the Doctor as well as the Assistant. We thought them worthy of publishing — perhaps you and your Doctor can go over these together, and both gain something from reading them.

## Health Career Film Available

In appreciation of the cooperation our Association gave the Health Careers Project of the National Health Council, the "Health Careers" film was presented to us for our use.

For those societies who assist in "Career

Day" for school students, this film can serve as a take-off point for discussion.

The film introduces more than 30 health workers, so each is just a brief mentioning of the various fields. After presentation of the film, it is then your

opportunity to speak on dental assisting as one of the many careers of the health field.

The film has full television clearance. It is 16 MM - black and white - sound — runs for 13½ minutes.

You may secure it, with the film guide, from Central Office. Postage (book-rate) and insurance for \$25.00 must be assumed

by you, both ways. OR — To borrow & print directly from Health Careers, the loan service fee is \$2.00 for one week's use. For this service, address: Health Careers Film Service, 13 E. 37th St., New York 16, New York.

ELMA TROUTMAN, *Chairman*  
ADAA Public Relations Committee

AMERICAN DENTAL ASSISTANTS ASSOCIATION  
PRICE LIST ADAA EMBLEM, PIN, AND GUARDS

	<i>10K</i>	<i>Gold Filled</i>
Emblem Pin.....	\$3.65	
Gavel with Pearl—State President.....	3.85	\$2.50
Gavel—Component Society President.....	2.75	1.85
Gavel with "Vice" on handle—All Vice Presidents.....	2.75	1.85
Quill with 3 Pearls—State Secretary.....	3.85	2.75
Quill—Component Societies.....	2.75	1.85
Inkwell—Assistant Secretaries.....	2.75	1.85
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Attach wreath to your ADAA Pin.....	1.15	
Certification Pin Complete*.....	7.50	

\*Must be ordered on official blanks but sent to your State Secretary for approval — then to Assistant to the Secretary, ADACB, Inc., Mrs. Annette Stoker, 103 Midland Ave., Glen Ridge, New Jersey. Send pin directly to Karl J. Klein, Inc., Jewelers. Trophies—Gavels—Special Presentation Awards—Prices sent upon request. Sample Pin Display Case Available for Your Meetings. Contact Your District Pin Chairman Directly.

OFFICIAL JEWELER

Karl J. Klein, Inc., Jewelers, 806 S.W. Broadway, Portland 5, Oregon

Ed. Note—The Certification wreath is intended to be worn only when attached to your ADAA Official Pin. If you are wearing your wreath separately, it is an infraction of rules. Karl J. Klein, Inc., our jeweler, will be happy to attach your wreath to your pin for you at a nominal charge (see above price list), if you will send them your pin and wreath.

# THE OFFICE DIPLOMAT

By ALYCE L. MAXWELL

Berkeley, California

We all know the definition of the word diplomat. In general as a dental-assistant or receptionist you are unknowingly diplomatic in your association with patients, co-workers and Doctors if you sincerely enjoy working with people.

The diplomacy of the dental-receptionist is most important because our attitude and disposition reflect on the Doctor with whom we are associated.

We have the first contact with the patient, whether by telephone or in person. Our voice, grammar, manners and appearance all reflect the office we represent.

The telephone is one of the biggest and most important contacts with the patient. For here we handle the first step of future relations with new patients, emergencies, appointments for routine check-ups, questions regarding fees and statements, delinquent accounts and the cancelling of appointments. Our manner must at all times be pleasant and positive. An immediate recognition of the person at the other end of the line helps save time. You can do this by acquainting yourself not only with the patient, but with the patient's record so that you know what has been done for them. This not only saves valuable time, but gives the patient a feeling that he is being well cared for. It is also very flattering to their ego especially if their Doctor has a large practice.

The contact through the office is also very important for here you have to not only sound the part, but you have to act it too. Never let a patient feel you are doing him a favor, because in reality if it were not for him and many other patients you would not have a job. On greeting the patient a pleasant "Hello"

with the name of the patient and a warm smile can always start the visit with a friendly feeling. Remember we are paving the way from the reception room to the operating chair for the Doctor. A patient with a pleasant disposition is much easier to work on. An example of this is a woman (a patient for years) who was upset by the tactless handling of one of our technicians while she was inquiring about her last statement. By the time I went in to see if I could help she was livid with anger. When the Doctor came in she was in no frame of mind to be worked on and the whole visit was unnecessarily unpleasant for both of them.

When a patient arrives without a scheduled appointment complaining of a tooth-ache or any other type of emergency—remember, to him this is an immediate emergency and never leave him without the feeling that you and your Doctor will do the best you can to help him. Tight and over-crowded schedules make this very difficult at times, but if handled correctly the patient will usually wait to be seen. See one of the other Doctors (providing there are more than one), or plan a regular appointment or come in on a cancellation.

The hardest time to keep smiling and cheerful is when the patient or patients have to be kept waiting long past their scheduled appointment time. It is surprising how a sincere apologetic word or a smile can help the situation.

Another important phase of office contact for the receptionist or the chair side assistant is dealing with children. This does not mean only the child on his first visit, it applies to all of them. By making friends from toddlers to 12 year olds you are helping to establish good patients for

the future. A little kindness and understanding goes a long way with a child to help overcome their fears of what is going to happen to them once inside the office. You can also help make the child independent of his parents while in the chair because he is not afraid of the people all dressed in white. By answering their many questions, showing them around the office so they are familiar with all the rooms, and by letting them help you (I do this when I'm stamping the endless envelopes for the monthly statements and sealing the envelopes. We call it "idiots delight" and the children love it.) you can help them lose the dread of going to the dentist. Another favorite of we kids (the children and me) is showing our big "beautiful silver" fillings when the Doctor has finished. I realize this takes a few extra minutes, but the good accomplished is there for future visits.

A trained memory is one of the best assets the office diplomat can have. Money can not buy the sincere pleasure

on the face of a patient away from the office for several years when he is remembered and called by name. An adult is flattered, and a child delighted. It can help you show sincere personal interest by mentioning little things the patient has told you regarding him, his job or his family. These all give the patient a feeling he is regarded as an individual and not just a dental record you bill once a month. The patients in our office still delight in asking me about my skiing accident which occurred several years ago. The result for me is the same pleasure they receive when I can ask about the new baby or something directly concerning them.

By conducting yourself with the dignity your position demands, being truly sincere in working for your job, and making an effort to help make the unpleasantness of dentistry a little more agreeable you will find that you can wear the title of "Diplomat" with honor and enjoy doing it.

## *"Shall I Call You?"*

By LOUISE WOODHAM

One of the best means that we as dental assistants have to contribute to the practice of our doctor's is a systematic recall system. If handled in a proper and ethical manner, this can be one of the most important methods of practice-building.

To most people, dentistry is regarded as a very unpleasant experience. Both the dentist and the assistant realize the importance of a regular check-up, but what about the patient? Have we taken the time to educate him, or rushed him out of the office so we wouldn't run a few minutes late for our next patient? It only takes a few more minutes to let

the patient know that we have his interest at heart and that we are sincere. When he realizes our sincerity, we can call him our patient because he will be back again and again.

It is only normal to try to postpone, as long as possible, the performance of an unpleasant experience, so we find that merely telling a patient to come back in six months isn't enough. We must again show our sincerity by offering to remind him when it is time for his six months check-up. When asked, "Shall I Call You?" of course his answer will be YES because we have taught him and he is our patient.

# Views of the NEWS

BY MARION SMALL



*"No ray of sunlight is ever lost, but the green which it awakes into existence needs time to sprout, and it is not always granted to the sower to see the harvest. All work that is worth anything is done in faith." -Albert Schweitzer*

## FIRST DISTRICT

### *News from Rhode Island*

The Providence Dental Assistants Society was privileged to hear Dr. Burt Jeremiah speak and show a series of film on "Plastic Surgery" at their April meeting. In May, they enjoyed their annual banquet honoring their Past Presidents and in June found them gathering with all past members for their reunion party. Thanks to reporter, Mary Gianfrocco!

## SECOND DISTRICT

### *News from New York*

Although all New York Societies have suspended their monthly meetings for the summer, there are big plans being made for this fall. Gladys Stone of the 1st District Society and Bea Gindea, 2nd District, report the good news that they are offering a joint Extension Study Course. Any dental assistant within these districts who is interested in taking the course in preparation for Certification, is urged to contact Ann de Meo, 115 Carlton Ave., Brooklyn. Jean Gallup, Nassau County; Muriel Akins, Richmond County; Beatrice Pavitt, Suffolk County; Marion Rice, Elmira; Jane Buzby, Buffalo; Carolyn Angello, Syracuse; Phyllis Saena, Rochester; Frances Delia, Hudson Valley and Muriel C. Burnett of Triple Cities all report the same — summer vacations spent in making big plans for even bigger and better meetings come the fall!

## THIRD DISTRICT

### *News from Pennsylvania*

Dr. P. F. McCracken, Advisor to the Harrisburg Dental Assistants Society, met with that group to discuss ways of recruiting new members and the advantages of close cooperation and coordination with the Dental Auxiliary and the Dental Society. An interesting speaker, Miss Martha Dohner, member of the Staff of the Crippled Children's Hospital, Elizabethtown, gave the Harrisburg group a wonderful picture of the efforts they make in rehabilitation and the gratifying results of their work.

The Philadelphia Society is continuing their many projects to raise funds for the Cleft Palate Clinic. Dr. James E. Bates, Chiropodist, spoke to this society on "Shake Hands With Your Feet."

The Pittsburgh Dental Assistants Society met at the Roosevelt Hotel in April. The speaker for the evening, Judge G. L. Schramm of the Juvenile Court of Allegheny County, spoke on "Conservation of Youth."

Jane Wright, Vice President, Pennsylvania State DAA, served as Installing Officer at the impressive ceremony which saw the new officers of the Hanover Society take their offices. Lehigh Valley Dental Assistants Society held their Installation of Officers with Mildred Frederick, President, Pennsylvania State DAA and Marjorie Baernkopf, Secretary, acting as Installing and Conducting Officers.

The Candlelight Capping and Initiating of new members of the Pittsburgh Society was held in May with Helen Bourke acting as Initiating Officer and Virginia Hoffman and Alicia King as Conducting Officers. Guest speakers for the evening were Dr. David Katz, President-Elect of the Allegheny County Medical Society, and Dr. John Pascoe. Dr. Katz spoke on "Are You An Ambassador of Good Will?" and "Oral Surgery Incident to General Practice" was the subject chosen by Dr. Pascoe. The members, doctors, their wives and the many friends attending the meeting were not only impressed with the lovely ceremony, but enjoyed the informative talks.

The Berks County Society had the pleasure of seeing a lovely uniform fashion show at their April meeting and, in May, the Installation of Officers was held with Rose Donohue serving as Installing Officer and Jane Wright the Conducting Officer. Jean Snyder sat at the Table of Friendship.

The York County Society visited a dental supply company as an educational feature of their May meeting.

A lovely Installation Banquet was held at

"The Willows" by the Lancaster County Society in May. Our congratulations to all these new officers. Thanks to Myra Petrie, reporter!

#### *News from Ohio*

Pat Lauffer, Reporter for the Lorain County Society, tells us that the members enrolled in the Extension Study Course have completed their work and took their Certification examination at the Mid-Year meeting in Toledo. The last meeting of this society presented Mr. Robert Davidson of the Dental Supply Company, as guest speaker. Mr. Davidson's talk and film covered the subject of "Dentures."

The Cleveland Society held a delightful afternoon meeting in the Vogue Room of the Hollendon Hotel during the Annual Spring Clinic of the Cleveland Dental Society. President Alice Thomas presented Dr. Leo Masin who brought his outstanding lecture and slides on "Dental Anomalies" to the dental hygienists and assistants in attendance. Another highlight of the Cleveland meeting was the Ladies and Dentists Luncheon at which the Reverend Laurance Hall presented his delightful and inspiring address on "Humor—America's Secret Weapon." The following Cleveland members presented clinics: Letty M. Klocker with "The Dental Assistant's Library," Carol Brezina with "Laboratory Procedure—Indirect Inlay Technic" and Charlotte Grossman on "How to Aggravate Your Doctor."

The April meeting of the Stark County Dental Assistants Society was held in the St. Francis Hotel, Canton. Honored guests at this meeting were members of the Advisory Council, Drs. D. M. Beatty, J. W. Foltz and T. K. Reed who served as judges during the presentation of competitive clinics and posters. Mary Jane Bender presented her clinic, "Models in Orthodontia," Kay Herbert with "Helpful Hints" and "Flasking" by Beverly Cox. Six posters covering the dental assistant's field were displayed. The May meeting was the Annual Bosses Night as well as the Installation of Officers. Guest speaker was Mr. Lou Myers of the United Personnel Adjustment Bureau.

#### *News from Maryland*

The Baltimore City Dental Assistants Society members who have completed the third Extension Study Course, gave a dinner at the Candlelight Inn for all the doctors who have instructed them over the past year. This group is also to be congratulated on being the winners of the Poster award given at the Maryland State meeting. That meeting, reports Joan Barry, was a very successful one with such outstanding events as the opportunity given the members of hearing Dr. Myron Aisenberg, Dean of the University of Maryland Dental School, having as a special guest, the Third District ADAA Trustee, Alicia King and the presentation of such outstanding clinics as, "Oral Surgery" by Cath-

erine Citroni and "Uses of Cold Cure Acrylic Material" by Helen Hendricks.

#### **FOURTH DISTRICT**

##### *News from Florida*

Having such distinguished guests as our ADAA President, Mary Francis Dutton and the Fourth District ADAA Trustee, Grace Browning would be enough in itself to make a state meeting a complete success, but listen to what else those Florida girls had the opportunity to see and hear at their Eighteenth Annual State Meeting held in St. Petersburg! Thirty-one members were given the Certification examination and deserve our best wishes. Three outstanding doctors spoke. They were Dr. R. P. Groom of Jacksonville, whose talk on "Office Management," Dr. Ernest Cervis of Tampa, "Referral Dental Patient" and Dr. Sam Witten, Jacksonville with his lecture on "Dental Hypnotherapy" were all most informative. From the many excellent dental papers presented, "An Enthusiastic Dental Assistant Makes a Better Dental Assistant" by Nell Prothero, Miami, was chosen the winner and Nell went home with another trophy. Second place went to Sara Rocyna of St. Petersburg for her paper, "The Trouble with Harry." Best Clinic was "The Dental Assistant in Oral Surgery" by Venita Sierra, Miami, with Mary Lou Garrison, St. Petersburg, coming in second with her "Are You Like Me?". Poster winners were Florence Rudd, Vero Beach and Mary Walters, St. Petersburg. Life membership was awarded to Freddie Worsham, Reba Aulick and Louise Johnson of Orlando; Elizabeth Mersereau, Miami, Nell Touchton, Sandord, and Ruth Walker, Palatka. Jennie Penzato won the Loyalty Trophy, having been with her doctor, Dr. R. E. Myers, for twenty-nine years. Jennie is from Tampa. Other trophy winners were: Cooperation, Lillian Spears, St. Petersburg; Achievement, Florence Rudd, Independent member from Vero Beach; Friendship, Ruth Brush, St. Petersburg, and Membership, the Jacksonville Society. The Tampa Society won the Orthodontic Society Award and the Miami group received a cash award for having the largest paid membership. Our sincere congratulations to each of these winners and to the newly elected officers in Florida! Thanks also to Dorothy Perry, Publicity Chairman, for her fine reporting.

Jean Moran, Reporter, writes that Babbie Oxar, newly elected President, Florida State Association, was an honored guest at the May meeting of the Tampa Society. At that time she served as Installing Officer in a lovely ceremony which installed the new Tampa officers.

The Miami Society had the opportunity of hearing Dr. E. C. Geiger give an interesting talk on "Nutrition" at their May meeting. New members, Ruth Hulen and Mary Price were welcomed at that meeting. The final injection

of Salk Polio Vaccine was given by Dr. Charles Oxar.

## FIFTH DISTRICT

### *News from Virginia*

It is a pleasure to announce the names of the Trophy winners at the recent Annual Meeting of the Virginia State D.A.A. Iris Pappas, member of the Tidewater Society, won the Clinic Award for "Educating Patients to Dentistry". Second place winner was Doris Brown, Lynchburg, for her presentation of "Is Dennis a Menace?". "Advance" was the title of the winning poster by Regina Williams of Tidewater and Ethel Bradt, Independent member from Waynesboro, won second place in the Poster competition. The Achievement Cup was awarded to Mary Williams, the Attendance Trophy went to the Piedmont Society and the Membership trophy to Roanoke. The Tidewater Plaque, for one outstanding service, was given to Emily Price of that Society. The Tidewater Society proudly displayed their trophies and ribbons at their May meeting and those members who were unable to attend their state meeting, heard the wonderful reports by those who were there. Dr. O. P. Delcambre, guest speaker, presented an informative lecture on "Child Management in the Dental Office." Our thanks to Moselle Comer, Reporter.

### *News from North Carolina*

More detailed reports of the North Carolina Annual Meeting came to us from Reporter, Betty Pritchard. Addresses given by Dr. Ralph Coffey, Dr. John Brauer and Mr. Ray A. Killian were well received. Olive Steinbeck, 5th District ADAA Trustee, was honored guest. Of the eleven excellent clinics presented, the three winners were "The Use of Quick Cure Acrylic in the Office" by Edna Zedaker and Louise Prim, Charlotte; "Care of the Handpiece" by Norma Black, Winston-Salem; and "The Use of Models in Diagnosis" given by Wanda McGee, Charlotte. Congratulations to the First District Society for winning First Place Membership Award with 100% membership! Harry Lemmons Award for second place membership increase went to the Statesville Society, the Loyalty Award was won by Helen Rierson and the Achievement Award went to Janet Poole, Immediate Past President, North Carolina State Dental Assistants Association. The Durham-Orange Society received our orchids for walking off with the Attendance Award, the Program Trophy and the Cooperation Award! Our best wishes to all the new N.C. officers! The First District Dental Assistants started their Extension Study Course in May. The Charlotte Society had the privilege of hearing Dr. A. S. Bumgardner speak on the "Value of the Assistant in the Dental Office."

### *News from West Virginia*

Lillian Ashcraft writes of their successful Spring Seminar which was held in Parkersburg in March. She said the attendance was gratifying and the meeting, devoted to the importance of Education for the Dental Assistant, was informative and appreciated by the members there. Their Fall Seminar will be a Clinic Meeting with all West Virginia Societies participating. Twenty-one West Virginia members took the Certification Examination in May and we wish them the best of luck. Our congratulations and appreciation also to such members as Peggy LaLance who has spent her year as West Virginia's President visiting societies where she has continually encouraged educational features and been an incentive for continued activity. Dorothy Oldham, Secretary, who presented an excellent clinic before several local societies, and Lillian Ashcraft who spoke at the April meeting of the Dental Staff of the Fairmont General Hospital on the subject, "The Dental Assistants Progress Through Education". These are just a few of the members in West Virginia and throughout the country who are giving of their time and efforts to further the aims of our organization. Olive Steinbeck, 5th District ADAA Trustee and Mary Francis Dutton, President, ADAA, were honored guests at the West Virginia State Annual meeting held at the Hotel Greenbrier in White Sulphur Springs in July. Mary Francis addressed the group on the subject, "The ADAA President Speaks." Our wonderful reporters promise us more news from this meeting for our next issue so watch for it!

## SIXTH DISTRICT

### *News from Illinois*

Several members of the Chicago Dental Assistants Association appeared as Clinicians at the Loyola Chicago Dental School Spring Homecoming. In May they held a beautiful Installation Dinner at the Columbia Yacht Club, Dorothy Sutton and Harriet Turner served as Installing and Conducting Officers. Twenty Chicago members who had completed their Extension Study Course — the sixth given in Chicago — took the Certification examination in June. Both the South Side and North Side Societies held their Installation of new officers in May and are now planning their programs to start again in the fall.

The Centralia Dental Assistants Society had as their guest at their July meeting, Mr. Donald Baldridge, Salem, who spoke on "Cosmetology."

Dr. Emmett Jurgens discussed "Oral Surgery" and showed slides to the Decatur assistants at their April meeting. In May, Margaret Crosby, Immediate Past President, Illinois DAA, served as Installing Officer and our Reporter, Maurine Wheeler was Conducting

Officer as the new Decatur officers were installed. Guests for this lovely ceremony were the doctors, their wives and members of the Bloomington and Springfield societies.

Eastern Illinois members held their Annual meeting in June with election of officers and a lovely dinner and Installation Ceremony.

The Fox River Valley Dental Assistants Society is busy these days planning an Extension Study which will commence this fall. Their new officers were installed in May.

The McLean County Society held their Installation, preceded by a banquet, on May 20th. Mr. Howard Devine of the Abbott Laboratories, spoke on "Birth of Drugs" to the members and their doctors, their wives and the Decatur, Springfield and Peoria members who were guests.

The Northwest District Dental Assistants held their regular meeting on May 13th at Hotel Freeport. Dr. Osheroff of the Local Hospital presented a talk together with films on "Cancer". Their final meeting until fall was a June Picnic. Plans are being made for an Extension Study Course to start in the fall.

The Peoria Assistants May meeting was a "Special Treat" — a chicken dinner at the home of member Marion Callahan. Following dinner, Installation of Officers was held and the Varsity Dress Shop presented a style show of Uniforms. In June the Peoria group held their first Capping Ceremony and we wish to congratulate each of these newly Certified members.

The new officers of the Quincy Society who were installed in May, are busy planning for bigger and better meetings come fall. Have a nice relaxing vacation, gals!

The Rockford Dental Assistants are very proud of member Sarah Tarara who received her Dental Hygienist Degree from Northwestern University in June. Their new officers were installed with Ruth Huggins, Councillor, serving as Installing Officer and Jan Axelson, Past President, as Conducting Officer. Their Annual Picnic held at Lake Fontana in June was fun for all.

The Rock Island District Dental Assistants Society held election of officers at their April meeting followed by a program which included a visit to Bus Peish Dental Laboratory for demonstrations in model pouring. The May meeting was the traditional Candlelight Ceremonies for Installation of their new officers. New Advisors are Drs. Clarence Ortman, Eugene Peterson and Ronald Paschall.

The Springfield Society had as their speaker in May, Dr. John Ketterer, who spoke on "Hypnosis".

The Western Illinois Society held their May Dinner meeting in Galesburg with members from Macomb, Bushnell, Monmouth and Galesburg attending. Juanita Little served as Installing Officer and Mae Hawkins as Con-

ducting Officer at the impressive Installation Ceremony. These assistants have sent a Newsletter to each member as well as all non-members in their area hoping to build their membership by stressing the value of ADAA to all dental assistants.

The Illinois Dental Assistants Association Annual meeting held in Peoria in May, was outstanding for its educational features. Guest speakers were: Dr. A. W. Koratsky, Chief of Dental Service, Research Hospital in Galesburg, who spoke on "Psychosomatic Dentistry", Mr. Fred A. Seeman of the Medical Protective Company, with "Suggestions for Handling the Medical Legal Problems as Related to the Dental Assistant", Dr. Joseph W. Krupicka, Dental Consultant, Illinois Department of Public Health, who spoke on "Diet Control and Reduction of Dental Caries". Clinics presented by Peoria members were: "Office Economy" by Mary Lee Lant; "The Dental Assistant and the Operating Room" by Mary Frey; "Educational Investments" by Janet Lindenbergh; "Dental Assistants Need Hobbies" by June Bower; "Citrus Fruits and Dental Health" by Donna Coake and Barbara Volz; and "Does Your 'Slip' Ever Show?" by Patty Berstrom. From the Chicago Society were Audrey Smolinski and Roseanne Kirn with "Heredity of Teeth" and Ruth Shipley with "X-rays and Protection Against Radiation". Marjorie Watkins of Eastern Illinois presented "A Method of Veneering and Staining Full Cast Restorations".

#### *News from Michigan*

The Southwestern Dental Assistants Society were privileged to witness these excellent clinics given by members of their society at their May meeting: "Pharmacology" by Daniels Vaugh, "X-rays" by Pat De Frain, "Hydrocolloid" by Helen Bushman and "How to Keep Sand Disks in Order" by Ruth Nays. Dolores Philips, Judy Coburn, Donna Wickert, Theresa Ginise, Ruth Nays, Dorothy Prais, Irene Wensko, Virginia Berdish, Jane Gagne, Sylvia Morris and Helen Bushman received their Certification Certificates and were Capped in a lovely ceremony in June. All their doctors who taught during their Extension Study Course were honored dinner guests and proudly witnessed the Capping Ceremony. Congratulations to these members and to the new officers who were Installed the same evening.

#### **SEVENTH DISTRICT**

#### *News from Nebraska*

The 39th Annual Meeting of the Nebraska State Dental Assistants Association which was held in Lincoln was most successful. The educational features were outstanding and we know that all members in attendance went home encouraged and better informed. Twenty three of these Nebraskans are to be con-

gratulated for taking the Certification examination while in Lincoln and our best wishes to all those members who will take the examinations on August 4th!

The West District Society met in the offices of Dr. DeCastro in Hay Springs in April. A panel discussion on the value and method of presenting clinics was held and a new member, Gladys Hoffman, was welcomed to this group.

The Omaha Society met at the Creighton Student Center for a Breakfast in Honor of Alois Clement, founder of the Omaha Dental Assistants Society. At their April meeting clinics were given by Charleen Adams on "Operation and Analgesia" and Mary Orr on "Sterilization of Syringes". A lovely banquet and Installation Ceremony was held for the new officers in May.

#### *News from Iowa*

For the thirty-ninth time, members of the Iowa State Dental Assistants Association, came to meet in Des Moines for another successful meeting. Edith Johnson, reporter, sent us such a glowing report of these meetings that I am sure all those members who were unable to attend this year, will start plans for next year's meetings. Outstanding features were the educational clinics and posters submitted in competition as well as the lovely Capping Ceremony which saw twelve dental assistants capped and given certificates by their honored guest Ruth Asp, of Minneapolis, 7th District ADAA Trustee and Bessie Peterson, Immediate Past President, ADAA, of Waterloo. The Presentation of Awards — always an exciting event — saw the Dubuque District Society receive the Membership Trophy, Peggy Stevenson of Britt given the Achievement Trophy, and Joy Middlebrook of Des Moines, the Loy Assistant Award. Shirley McCollum, Des Moines, will represent Iowa at the Miami meeting with her winning clinic, "Simple Inlay Procedure". Second Clinic Award was given to Anzanetta Lindsay, Sioux City, for her "Helpful Hints". The Best Poster Plaque went to Joyce Grant, Sioux City, and her winning poster will be entered in competition at the Miami meeting of the ADAA this fall. We know that Iowa is proud of these girls as well as all those who participated and made their meeting this year such a success.

#### *News from South Dakota*

Our congratulations to the news officers of the Huron Dental Assistants Society! The Sioux Falls Study Club gathered at the Y.M.C.A. to hear Misses Helen Sanderson and Marie Hoffman of the Bell Telephone Company, speak and present a film on the "Traffic Department Story of the N.W. Telephone Company". In April, Clara Unzicker gave a report on the Optimist Club which is sponsoring the Boys Club. Marjorie Kadinger and Evelyn Boese gave a report on the meetings of the Minnesota Dental Hygienists and

Assistants Association which they had the opportunity to attend. Thanks to Merle Andrews for this South Dakota news.

#### *News from Minnesota*

Pat Fitzgerald, our 7th District Reporter and new President of the Minnesota Dental Hygienists and Assistants Association, tells us that the girls Capped at their recent state meeting were Evelyn Komarek of St. Paul and Marilyn Iverson of Minneapolis. A Social Hour honoring these newly Certified assistants and welcoming new members, was given by the Minneapolis Society on the Sunday prior to Convention Week. Winning clinician was Evelyn Komarek of St. Paul and Elaine Rudy of Waseca presented the winning poster. Besides honored guests Harriett Darling and Ruth Asp, the Minnesota girls were happy to have Merle Andrews and Joyce Dupreze of South Dakota in attendance at their meetings, as well as other members, Marjorie Kadinger and Evelyn Boese. Minneapolis District Society presented their Achievement Trophy to Ruth Asp at their May meeting at which time their annual election and Installation of new officers took place. Our congratulations and best wishes to all the new officers of Minneapolis, St. Paul, St. Cloud, West Central District, Southwest Study Club and South Central Study Club Societies. We know from that impressive list that great things will happen in Minnesota this next year!

#### **EIGHTH DISTRICT**

#### *News from Kansas*

Outstanding speakers heard at the Kansas State Dental Assistants Association Annual meeting held in Wichita on May 13-16 were Dr. Reuben Albinson of Minneapolis who spoke on "Proven and Practical Procedures in a Dental Office", Dr. George Cox, Wichita, with "Some Facts About Orthodontia", Dr. Harold Flickinger, Siloam Springs, Arkansas who presented an interesting talk on "Eye Openers", Dr. Jess Peabody, Denver, with "Greater Returns or Benefits Through Patient Education" and Dr. Jerome Menaker of Wichita, whose presentation of "The Art of Relaxing" was well received. Mae Collins, 8th District ADAA Trustee, was honored guest. The entire program was dedicated to Maude Edwards, Life Member of ADAA and KSDAA, and still an active worker after 34 years of dental assisting. Highlight of member participation events was the discussion of duties of local and state officers led by Mildred Kraft, Kansas State President, Iva Coulter, Roberta Torrey, Ava Anderson, LoRena Hunsecker, Eleanor Kilanowski, Jeanette Reed, Eunice Snyder, Opal Loerger and their Trustee, Mae Collins. Our best wishes go to the twenty-two Kansas members who took their Certification examination.

### *News from Arkansas*

Alma McWilliams, newly-elected President, Arkansas State Dental Assistants Association, sent us the news of their recent successful Annual meeting held in Little Rock. Educational features, in addition to the clinics presented by members, included several informative lectures. Dr. Frederick Henry of Detroit spoke on "The Role of the Dental Assistants in the Oral Surgeons Office", Dr. LeRoy Ennis of Philadelphia lectured on "The Role of the Dental Assistant in Routine Radiology of Oral Cavity" and Mr. Tom Hawn of Dallas spoke to the members on "A Discussion of Elastic Impression Materials", Mae Collins, 8th District ADAA Trustee and honored guest, conducted an impressive ceremony at which thirteen dental assistants received their certificates and caps. They were Vou Deane Burr, Dyca Daring, Mildred Davis, Venetie Glass, Jean Haden, Freda Havens, Rose Bonner Fry, Ova Lee Clinton, Mary Ann Jones, Claudia McCloy, Ada Mae Sanders, Virginia York and one male assistant, J. E. Dressendorfer. Local Societies in Arkansas are busy planning their programs for next year. The Fayetteville Society has had officers from other societies as their guests in an effort to encourage their members to form an Extension Study Class.

The Fort Smith Society has a class in progress with twenty-two of their members participating.

The Greater Little Rock Society had as their guest speaker, Dr. John Lamar Smith, who gave an interesting lecture on "Hypnosis in the Dental Office".

### *News from Missouri*

Missouri State Dental Assistants Association held their Annual meeting in St. Louis on May 26-29. The well planned meetings conducted by Anne Aubuchon, President, were well attended and appreciated. Dr. John C. Versnel spoke on "Oral Lesions in the Mouth" and Dr. Ercell L. Miller presented a lecture on "The Efficient Dental Assistant". Mae Collins, 8th District ADAA Trustee, brought greetings from the ADAA and Dr. Max Kornfeld, President, Missouri State Dental Association, extended greetings from his organization.

May we extend a hearty welcome to Missouri's new local society, Mineral Area Dental Assistants Society.

### **NINTH DISTRICT**

#### *News from Oregon*

Oregon State Membership Chairman has started a concerted membership drive up there in the great Northwest and a nice check donated by Lucy Harman, 9th District ADAA Membership Chairman, is being presented to the winning society this month.

The Benton-Lynn Albany Society had a nice attendance at their Annual Doctors Dinner

with a good program planned which included some excellent clinics given by members.

At a dinner honoring the Doctors Wives, the Clackamas County Dental Assistants witnessed a lovely Ceremony at which Certificates and Caps were presented to Gloria Rupp, Jennie Nixon and Bonita Beisell. Jennie Nixon and Shirley Green presented their winning clinic, "Sterilization". Bonita Beisell also gave her clinic which had been given at the March Dental Convention.

The Lane County Society and their honored guests, the Boss's Wives, had the privilege of hearing a lecture on "Swiss-Dent Dentures" given by Dr. G. B. Hull.

### *News from Washington*

The Olympic Peninsula Dental Assistants Society held a Rummage Sale in May to raise funds for their Dental Health Education program in the local schools this next fall. In June, they had as honored guests at their Annual Doctor's Night, Dr. G. C. White, President, Washington State Dental Association and Lois Kryer, 3rd Vice President, ADAA. June Jones, Reporter, also tells us that the Olympic Society has their second Extension Study Course in progress.

### **TENTH DISTRICT**

#### *News from Arizona*

The Arizona State Dental Assistants Association held its Seventh Annual Meeting at the San Marcos Hotel in Chandler. An outstanding educational program was offered to those in attendance. Guest speakers were Dr. Harold Hillenbrand, Secretary, ADA, Magdalene Kulsted, President-Elect, ADAA, and Dr. Elbert O. Thompson, Salt Lake City. Clinicians from the Phoenix District Society were Myrl Hand with "Cold Cure Acrylic Appliance", Beverly Bell whose clinic was "Pouring Models" and Hulda Lindstrom and Marge Wilder with "The Eruption Schedule of Primary Teeth". Papers presented in competition were, "Assisting the Doctor with Local Anesthetic" written by Allie Mae Allen, Phoenix, "Care of the Imperator Hand Piece and Attachment" by Geryl Goffinett, Phoenix; "Ten Commandments for Dental Assistants", by Joan Keisel, Tucson and "Just a Little More Than Is Required" by Jeannie Stroud, Tucson. Posters were entered by Inez Uschall and Joan Keisel of Tucson and Helen Gipson, Ann Badelota, Cecelia Crider and Julie Hauser of Phoenix. As is always true, one of the outstanding events of the meeting was the presentation of Awards and Installation of Officers. Our congratulations to Hulda Lindstrom and Marge Wilder, winners of the Mizzy Clinic Trophy, Julie Hauser, winner of the Poster Trophy, Joan Keisel, whose paper won that trophy and the Phoenix Society for winning the Local Society Clinic Trophy. Billie Ruth Noack was presented the Browning Achievement Award for

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JULY



NEWLY ELECTED AND RETIRING OFFICERS OF YELLOWSTONE CHAPTER DENTAL ASSISTANTS SOCIETY (NINTH DISTRICT OF MONTANA).

Seated, l. to r. Nettie Brewer, President; Janice Wass, Secretary; Louella Naman, Treasurer. Standing, l. to r. Rena Wilcox, Vice-President; Helen Fahlgren, retiring Treasurer; Billie Duncan, retiring President.

her outstanding work during the past year. Laura Jordon, new Arizona President, and Joan Keisel, Arizona's new Secretary-Treasurer, have reported that two outstanding and deserving members, Elsa McIntyre and Allie Mae Allen of Phoenix, have been elected to represent Arizona at the ADAA Meeting in Miami Beach this fall.

The Tucson Society held their final meeting of the year in the Drs. Williams Patio. Two lovely ceremonies took place, one for the presentation of Certificates and Caps to members Inez Uchal, Etta Mae Bradley, Dorothy Barber, Rita Gekas, Beverly Snoddy and Lucille Wallen. The other, the Installation of Officers, also was witnessed by the Tucson members and their guests. Our best wishes to all of these members and may the new year bring success and happiness.

#### News from New Mexico

The Third Annual Meeting of the New Mexico Association was another wonderful

week for those members who were fortunate enough to attend. This well planned program offered such speakers as Dr. H. A. Askey, Dr. J. S. Eilar, Dr. H. M. Flickinger, 12th District ADA Trustee and Elta Mae Selzer, 10th District ADAA Trustee as well as Miss Rhea Meyer, D.H. of the New Mexico State Health Department. Members from throughout New Mexico presented excellent clinics. Orchids to the Albuquerque Society for such outstanding service for their Community Chest — they were awarded a beautiful bronze plaque by their city! In March this society had the pleasure of hearing Dr. W. A. Blueher lecture on "Orthodontia" and in April, Dr. John Eilar showed them his color films taken on his recent trip to Hawaii.

#### News from Colorado

Congratulations to Colorado Springs members, Imogene Lawler, Irene Matthews, Holly Moore, Fredis Paltaenghe and Genelle Russell who were Capped at a beautiful ceremony con-

ducted by Elta Mae Selzer, 10th District ADAA Trustee. The ceremony was held at their Annual Boss Night Dinner which gave all their doctors the opportunity to be witnesses at this proud moment. Our best wishes also go to all those new officers who will make next year a success. Joyce Bennett, President, Weld County Society and Co-Editor of the Colorado Bulletin, "Mirror and Explorer", writes of the interesting and informative meeting at which Mr. Girard of the Ritter Company and Mr. Ostlund of the Hettinger Dental Supply Company demonstrated the "Practical Use of X-ray".

#### *News from Texas*

As a "Postscript" to our previous report of the Texas State meeting, we would like to give you the names of those members who gave clinics at the meeting and the subjects they had selected. The Clinic Trophy was presented to Mary Springsteen, Houston, for her clinic, "Tact for Contact". Second place trophy was won by Ann Tatum, Houston, who presented "Helpful Hints", Mary Allison, Dallas, won third place with "Veneering Gold with Porcelain". Other outstanding clinics were, "Correct Toothbrushing Technique" by Virgil Eck, Houston, and "Cleaning Orthodontic Appliances" by Martha Caldwell, Houston. Our congratulations to all!

May we also send orchids to the Ninth District Society down Galveston way, for winning the Membership Award! We know that by the time you read this, there will be 52 newly Certified Dental Assistants in Texas because that was the number of members who took their examination! The Houston Society has ended one of their most successful years. Outstanding speakers at recent meetings have been Dr. Ott Voigt who spoke on "Dangers of Thumb Sucking", and Mrs. Rickey Douglass, hat designer. Many excellent clinics have been presented and recently, the Houston Society held an initiation ceremony for 21 new members!

The Dallas Society proved that if you have a good program, rain, floods or tornadoes cannot keep those dental assistants away. They had 114 members at their final meeting of the year which was their Annual Doctor's Night. They were privileged to hear Mrs. E. C. House speak on "Your Attitude". Their Annual Clinic Night and Installation of Officers held in May also saw initiation of many New Members of this active society.

#### **ELEVENTH DISTRICT**

#### *News from Southern California*

After reading all the wonderful news of the events at the 17th Annual Meeting of this Association which came to us through their Official Program, the SCSDAA Journal and reporter, Julia Harvey, we know how much each of the 739 registered dental assistants



**Larry Moriarty, Honorary Member of Texas Dental Assistants Association, presents a new Clinic Trophy, The Moriarty Trophy, to its first winner, Mary Allison of Dallas, at the recent state meeting held in Houston.**

must have received! We mentioned in our last issue the outstanding speakers who were heard and now *this* can be told — the Award Winners! The Clinic Awards were won by Norma Leenerts and Joan Green, San Gabriel Valley Society, 1st Place and Inger Urban, San Fernando Valley, 2nd Place Trophy. Awards were given the 3rd, 4th and 5th place winners and all participants received miniature trophies. The Student Trophy was presented to Sharie Finke of Los Angeles City College and Certificates were given to five Student-Clinicians. Other Awards were the Achievement Award which went to Chesna Duis; Longevity to Dolores Hart, Cooperation to Tri-County Society, Journal Award Tri-County and Membership to Orange County Society. Knowing what keen competition exists among the thirteen societies in this Association, we realize what a real honor it is to win one of these wonderful Awards.

San Diego is hostessing the Pacific Coast Conference on August 18-20 with plans made for Educational meetings, clinics and entertainment. Workshop Forums will be well worth attending and the tour of San Diego

*(Continued on page 42)*

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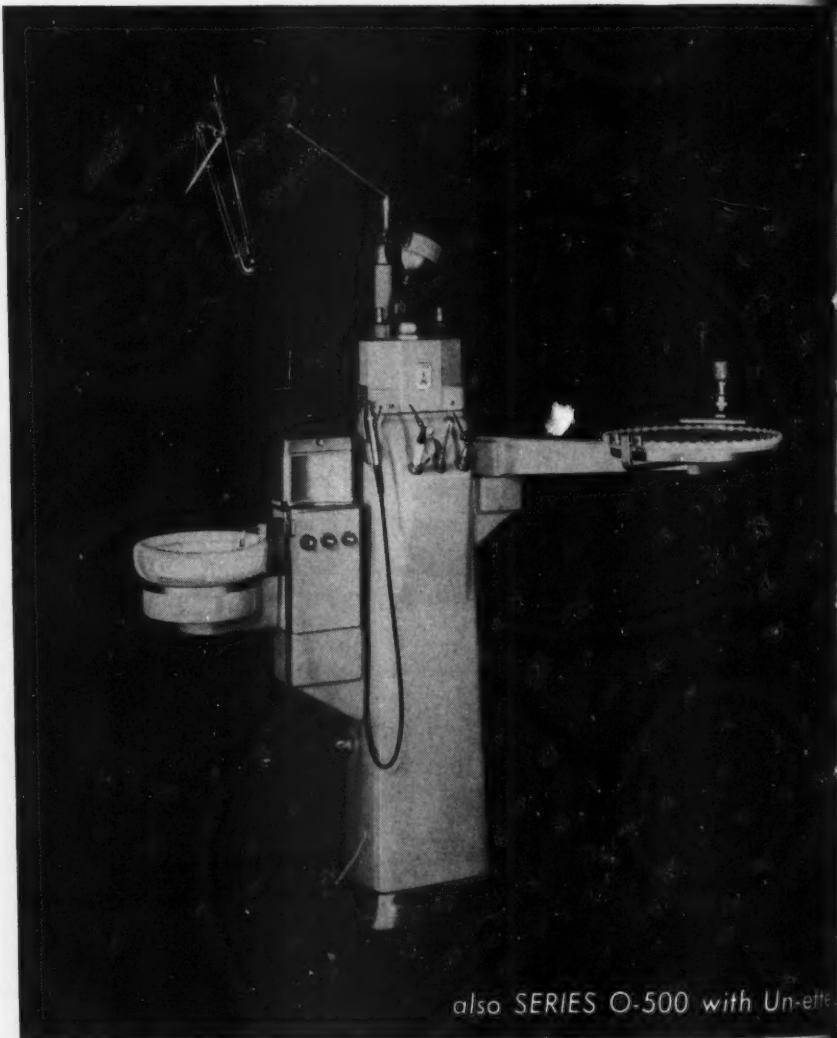
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NEWS—Continued from page 36

sounds exciting. The San Diego Society had the pleasure of hearing an informative talk on "Periodontia—the Dental Assistants Role in Educating the Patient" given by Dr. Calvin Foss. Rosalie Polzer's Clinic, "The Office Team" proved an excellent addition to their educational program.

The Centinela-South Bay Society held their "Mother's Night" in May with a wonderful program honoring not only their mothers but those members who are mothers.

San Fernando Valley Society is busy making plans to start another Extension Study Course in the near future. Their "Mother and Daughter Evening" in May was also a pleasurable meeting. Drs. W. Allen and S. Blake presented an interesting program on "Children's Dentistry" to the San Gabriel Valley Society.

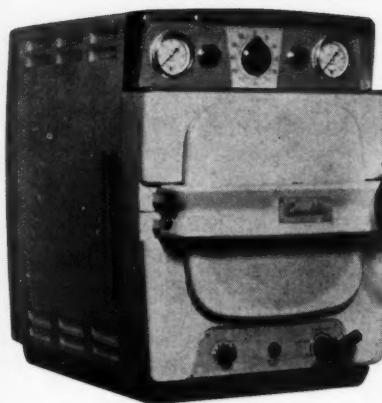
The Fourth District and Whittier Societies also chose their May meetings as "Mother's Night". The months of May and June found all thirteen societies of the Southern California Association honoring their mothers and the mother members of their organization. What a wonderful tribute!

*News from Northern California*

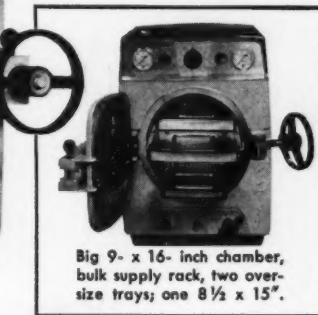
The 16th Annual Meeting of the Northern California Dental Assistants Association was held in San Francisco. Fourteen clinics were presented in conjunction with those of the doctors at the Fairmont Hotel and those clinics presented by the student dental assistants for the Members of the Association were excellent. The educational program included speakers, Dr. John Jansheski whose topic was "Triology in Dentistry", Dr. P. B. Nelson with "Man's Original Form of Transportation" and Mr. E. M. Wetmore who spoke on "A Change of Attitude". The San Francisco Society had the privilege of hearing Dr. E. J. Hilborn, Chiropodist, who gave a short clinical talk and demonstration and then showed a film entitled, "Shake Hands With Your Feet". At their May meeting they heard Mrs. Margaret Flounoy, Instructor of Secretarial Training at the College of San Francisco, speak on "The Dynamics of Personality on Human Relations". In June, a lovely Installation Ceremony was witnessed. At that time their new officers were installed with Alma Troutman, ADAA 1st Vice President, acting as Installing Officer and Shirley Glashoff, State President, as Conducting Officer. Jinx Wood, 11th District ADAA Trustee, was the Wise Friend.

The Marin County Society had the pleasure of hearing an excellent clinic on "Personalized or Characterization of Dentures" presented by Mr. R. Shortridge of the Shortridge and Young Dental Laboratories.

The Richmond, Diablo and Oakland Societies were honored guests of the Berkeley Society in May.



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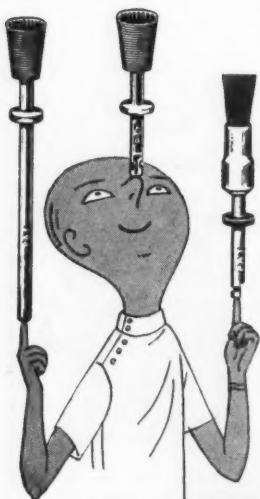
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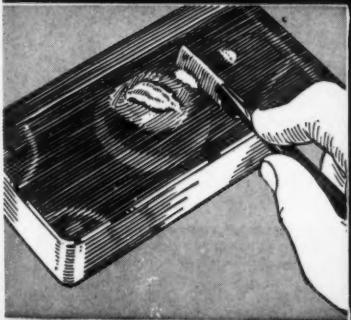
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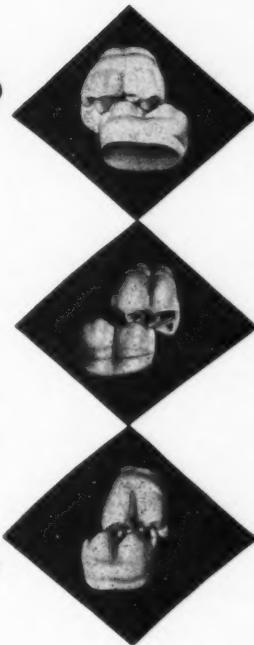
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## Yes Doctor

there is a "perfect" posterior — it's the occlusal form which meets the requirement of *your* diagnosis of the patient's requirement.

The posterior of *your choice* is available in Trubyte Bioform Vacuum Fired Porcelain in anatomical, semi-anatomical and flat plane occlusal forms in a wide range of moulds and shades to meet every requirement in your denture practice.

The greater strength, beautiful shades and natural vitality of Trubyte Bioform Vacuum Fired Porcelain is yours to specify in these three popular posterior forms:



### 1. ANATOMICAL

**PILKINGTON-TURNER 30° POSTERIORS** — Ideal for complete and partial denture work. Designed to meet the anatomical requirements of the mandibular movements of the greatest majority of patients.

### 2. SEMI-ANATOMICAL

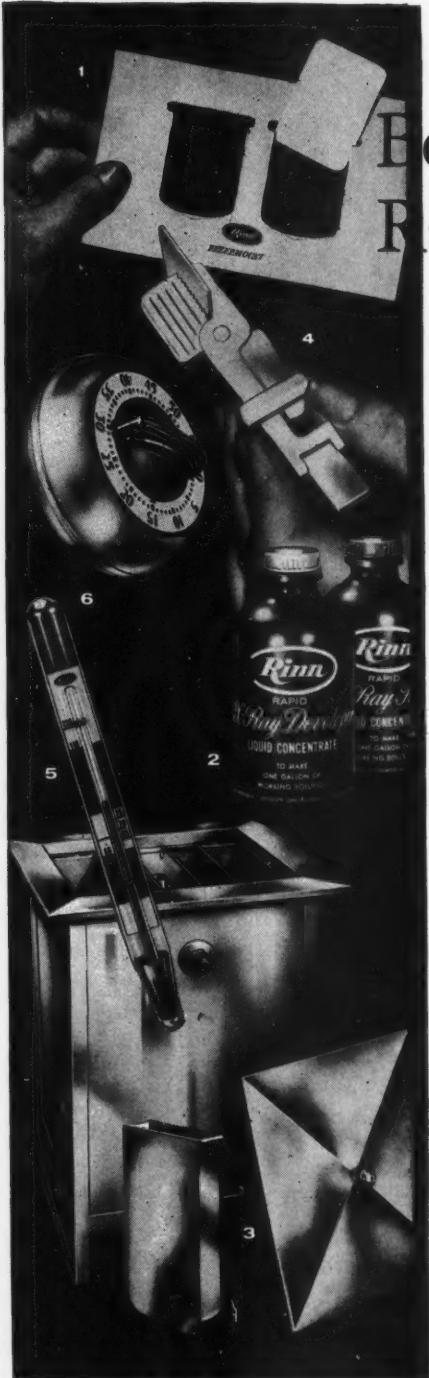
**TRUBYTE VACUUM FIRED 20° POSTERIORS** — For complete denture work with all techniques. Their shallow cusps minimize lateral displacement and their modified occlusal surfaces with inter-acting ridges and inter-communicating clearance spaces assure greater efficiency in mastication.

### 3. MECHANICAL (UNIPLANE)

**TRUBYTE RATIONAL POSTERIORS** — Cuspless and easy to set up with sharp, inter-acting v-shaped ridges which are efficient in the tearing, crushing and grinding of food.

THE DENTISTS' SUPPLY COMPANY OF N.Y.

York, Pennsylvania



etter  
radiographs  
**DEMAND** Finer  
Accessories\*

... Rinn dental X-Ray films and Rinn integrated accessories team together to produce sharper and more accurate radiographs ...

**1. MOUNTS**—They're used and preferred throughout the world, there's a Rinn mount exactly suited to every need. Remember Rinn's bitewing loops, too.

**2. CHEMICALS**—Rinn liquid processing concentrates last longer, produce clearer radiographs. Now in refillable plastic bottles.

**3. TANKS**—For all intra-oral films, one tank accommodates sizes up to 5" x 7"; the other, up to 8" x 10". Exceptionally sturdy.

**4. SNAP-A-RAY**—This film holder provides a method of standardizing technic, helps to eliminate film bending and image distortion.

**6. FLOATING THERMOMETER—**  
Accurate and quick registering, ends dark-room guesswork. Danger areas marked in red.

**G. TIMER**—60 minute interval timer winds with a single turn of the pointer. Highly accurate for uniformly better radiographs.

Rinn films and Rinn integrated accessories are the result of continuing research . . . research planned to produce consistently better radiographs. For more information about the full Rinn line, ask your dental dealer or write to Rinn Corp., 2929 N. Crawford Ave., Chicago 41, Illinois.

Rinn

Leaders in Development  
of Dental X-Ray Techniques and Products

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